



Avens
caring for special needs

Avens Ltd Tailored Training

"An internet-based training business allows delivery at the workplace and/or in the trainees' own time. The system gives a level of management control over the training system that cannot be achieved by paper-and-folder methods. In particular, trainees efforts can be measured by trainers (and management) and stalled training programmes can be identified and corrected. Working with BioMedical Computing Ltd. has let us do what I think of as *Darwinian* engineering: if we spot a better way of doing things, they change the system."



Jonathan Prus
Managing Director

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The Brief

The company wanted to find a way of reducing the cost of training staff within their care home network. They required an easy to use system with widespread access for users, markers and administrators. The ability to set up a number of different courses to both NVQ and City and Guilds specification was important. Another consideration was that once a suitable solution was found the training could be offered to other organisations thereby creating an additional income stream.

The Solution

We developed the following system which met and even exceeded their expectations in several areas:

- The system was online so people could complete training courses in their own time and from any internet enabled PC.
- Login permissions allowed for different types of users - *Trainees*: people taking the courses, *Assessors*: Course markers, *Verifiers*: internal and external verification of assessments, and *Administrators*: controlling enrolment, course structures and management.
- All course information was available online via a web browser, this consisted of question and answer boxes, advice on completing answers and supporting text
- When a trainee logged in and opened the relevant course page they could disconnect from the internet whilst answering the questions and re-connect to save the answers.

- As more advanced courses were added the ability to upload evidence was required. This evidence could be in any file format and uploaded into a library and then could be used for multiple answers

The Conclusion

The site is now used to train all the staff in the care home network, substantially reducing training costs. City and Guilds NVQ courses are now run on the site, which allows the company to train staff to a high level without incurring college fees. The company has been able to sell the system onto other organisations providing additional income.

[Why not call or email us now to discuss how we can make your ideas work?](#)

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